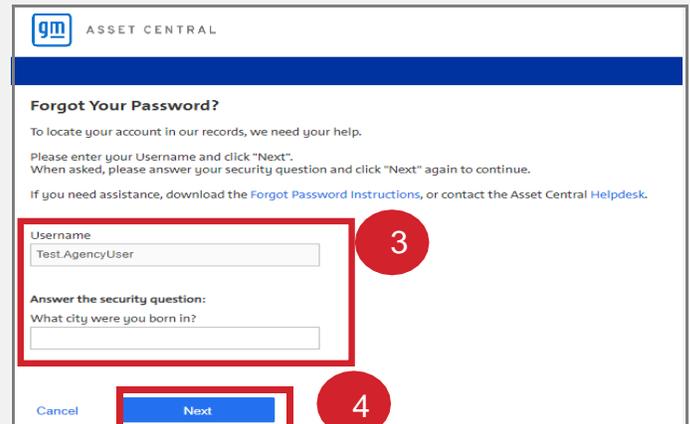
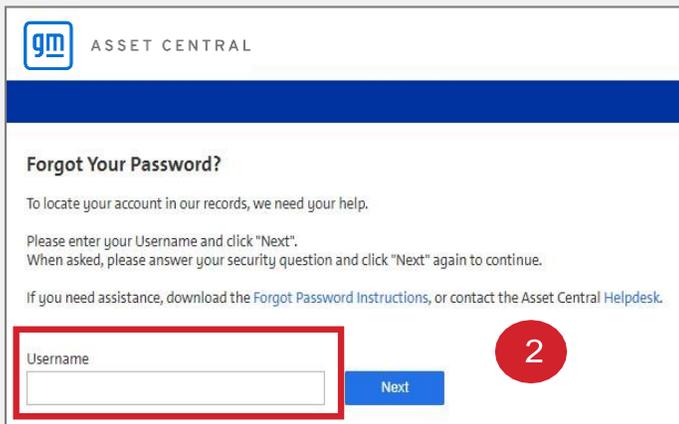
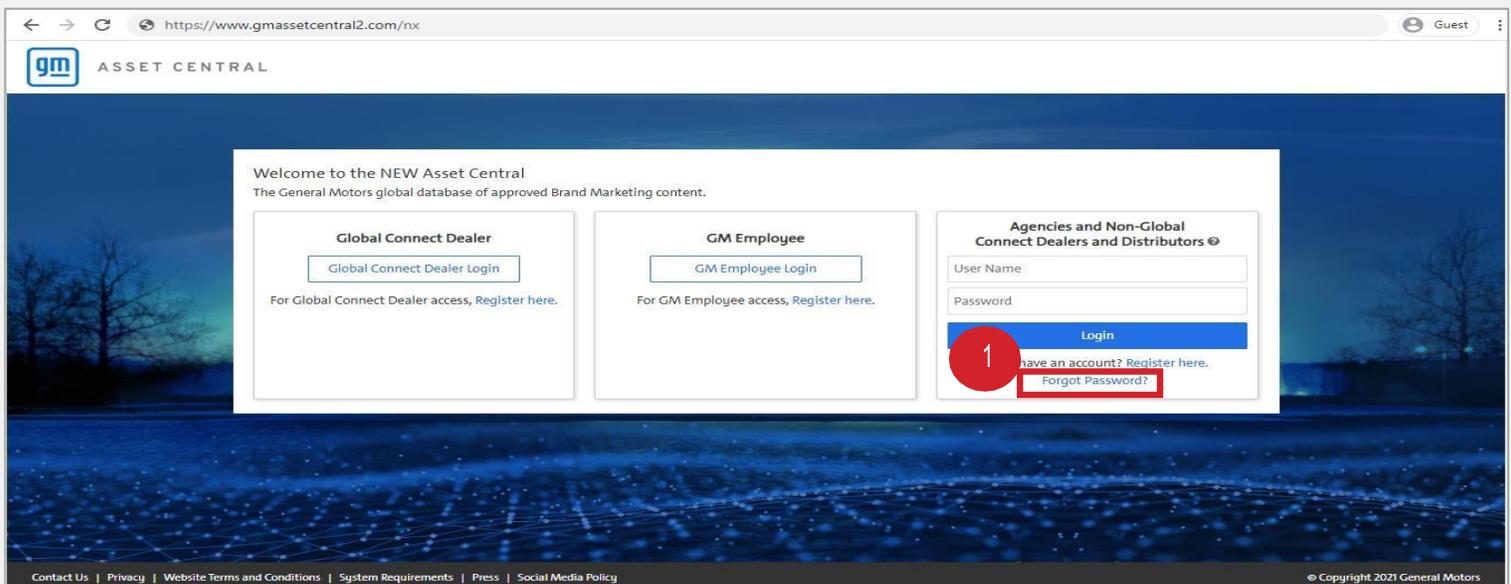


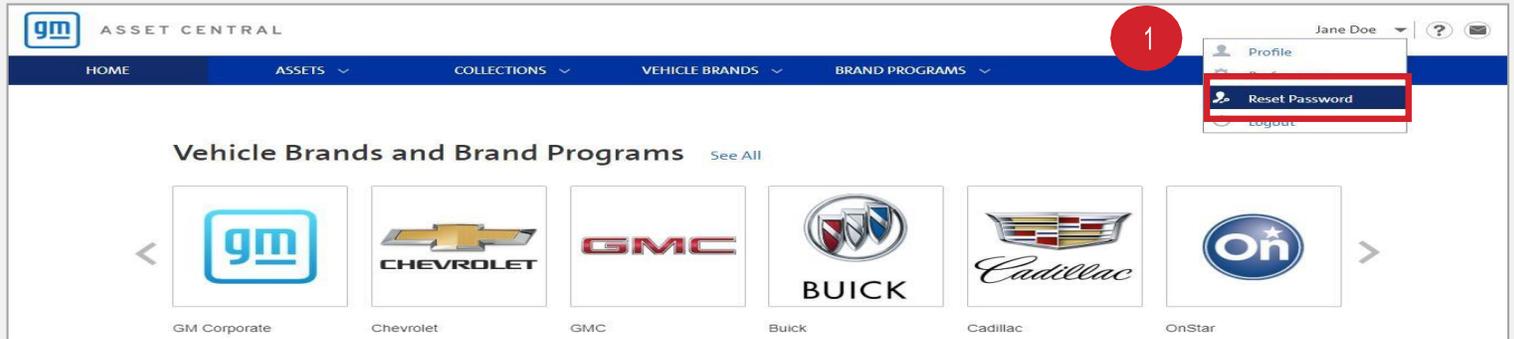
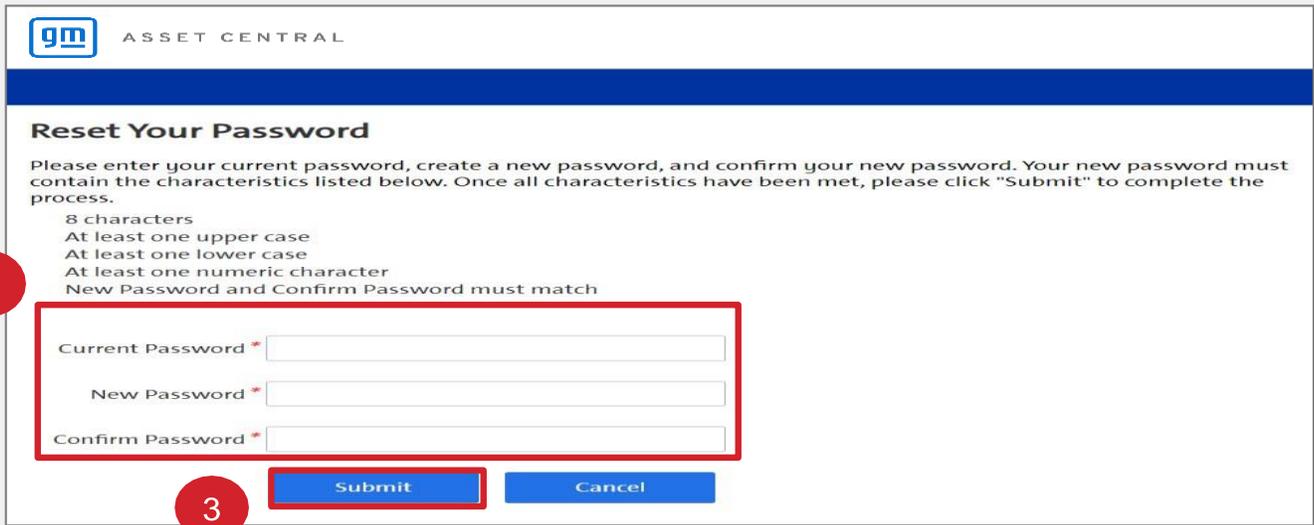
What do you do when you forgot your password?



Agencies and Non-Global Connect Dealers and Distributors can reset their Asset Central account password.

1. Click on the 'Forgot Password' link on the Login Page to enter the Forgot Password page.
2. Enter your Username and click on 'Next' button.
3. Enter the answer to your Security Question.
4. Click on 'Next' button. A temporary password to login to Asset Central will be sent in an email your registered email. Check your email and follow the instructions.

How do you change your Temporary Password after login?

The screenshot shows the 'Reset Your Password' form. The form contains the following text and instructions:

Reset Your Password

Please enter your current password, create a new password, and confirm your new password. Your new password must contain the characteristics listed below. Once all characteristics have been met, please click "Submit" to complete the process.

- 8 characters
- At least one upper case
- At least one lower case
- At least one numeric character
- New Password and Confirm Password must match

The form includes three input fields: 'Current Password *', 'New Password *', and 'Confirm Password *'. A red box highlights these three input fields, with a red circle containing the number '2' next to it. Below the input fields are two buttons: 'Submit' and 'Cancel'. The 'Submit' button is highlighted with a red box and a red circle containing the number '3'.

Agencies and Non-Global Connect Dealers and Distributors can change their Asset Central account password, once they are logged into the system.

1. From the dropdown menu next to your name on top right hand corner of the screen, select Reset Password to enter the Change Password screen.
2. Enter your temporary password, new password and confirm the new password.
3. Click on 'Submit' to save your new password.